

8.6 Self-Help Guide

If a system trip occurs, you can find out what has happened by counting the number of bars on the battery gauge that are flashing.

Below is a list of self-help actions. Try to use this list before you contact your service agent. Go to the number in the list which matches the number of flashing bars and follow the instructions.

If the problem persists after you made the checks described above contact your service agent.



The battery needs charging or there is a bad connection to the battery. Check the connections to the battery. If the connections are good, try charging the battery.



The left hand motor* has a bad connection. Check the connections to the left hand motor.



The left hand motor* has a short circuit to a battery connection. Contact your service agent.



The right hand motor* has a bad connection. Check the connections to the right hand module.



The right hand motor* has a short circuit to a battery connection. Contact your service agent.



The wheelchair is being prevented from driving by an external signal. The exact cause will depend on the type of wheelchair you have, one possibility is the battery charger is connected.



A joystick fault is indicated. Make sure that the joystick is in the center position before switching on the control system.



A control system fault is indicated. Make sure that all connections are secure.



The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the control system connections are secure.



An excessive voltage has been applied to the control system. This is usually caused by a poor battery connection. Check the battery connections.

* If the programmable parameter, Motor Swap has been enabled, then left and right hand references in this table will need transposing.